

***An online version of this form is available here:
bit.ly/NWL-Evening-Weekends***

Evening and weekend appointments When would you like to be seen?

Your local NHS is seeking your views about the best times and locations for GP (doctor) and nurse appointments in the evenings and at weekends.

Appointments are currently provided through local GP networks at these times, (not necessarily at your own GP practice) they can be booked by calling your own practice or 111.

We would like your views on these appointments that are available after 6.30pm Monday to Friday and times on a Saturday and Sunday.

Why are we doing this?

Across the country the NHS has asked local practices to review the times to provide appointments at

evenings and weekends. We want to capture information to support decision-making and make sure we are providing times, and locations that meet the needs of local people.

The survey will take no more than two minutes to complete and your answers will help us to provide the best possible times and locations for our evening and weekend GP services.

The survey is open until 12 June 2022.

Information about how answers to this survey have been used will be published at:
www.nwlondonics.nhs.uk

Data protection

The information you provide is anonymous and will not be stored with any identifying information about you. We may use anonymised statistics and data to inform discussions about improving the diversity of our patient safety partners and inclusivity of participation opportunities, but no information will be published or used in any way which allows an individual to be identified. All details are held in accordance with the Data Protection Act 1998.

The information that we are asking you to provide is informed by our duties under the Equality Act 2010, and includes information about your age, race, sex and sexual orientation.

If you would like this information in an alternative format, or would like help in completing the form, please contact us nhsnwccg.communications.nwl@nhs.net

1. When would be best for you to access GP services outside of usual opening hours? (Usual opening hours are 8am – 6.30pm Monday to Friday) (please circle or tick one option)

- Weekday evenings
- Weekday mornings
- Saturday
- Sunday
- Depends when I need help

2. How would you prefer to access GP services outside of the usual opening hours? (please circle or tick one option)

- In person face-to-face
- Telephone
- Video call
- I'm happy with any of these

3. How far would you be willing to travel for a face-to-face appointment outside of usual opening hours? (please circle or tick one option)

- I would want to go to my local practice the one I am registered with
- I would be happy to travel 0-1 miles to another local practice (or NHS hub)
- I would be happy to travel a bit further 1-2 miles to another practice (or NHS hub)
- I would be happy with any of these options

4. Which practice staff would it be helpful for you to be able access outside of usual practice opening hours? (please circle or tick one option)

- GP (doctor) only
- GP (doctor) or nurse only
- Any health professional appropriate to your needs (e.g. GP, doctor, nurse, healthcare assistant, pharmacist, other)

5. How would you like to book your appointment in the evening or at the weekend? (please circle or tick one option)

- Calling the GP practice
- Calling 111
- Book in yourself through GP online services
- Other please state

6. Which borough in North West London do you live in?

- Brent
- Ealing
- Hammersmith and Fulham
- Harrow
- Hillingdon
- Hounslow
- Kensington and Chelsea
- Westminster
- Prefer not to say

7. Which GP practice are you registered with?

8. Is there anything else you would like to tell us about accessing GP services out of hours?

Section 2 - Equality and diversity monitoring form

What age group do you belong to?

- 18-25
- 26-36
- 36-45
- 46-55
- 56-65
- 65+
- Prefer not to say

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (include any problems related to old age)?

- Yes, limited a lot
- Yes, limited a little
- No
- Prefer not to say

If you answered yes, please indicate your disability:

- Vision (due to blindness or partially sighted)
- Hearing (due to deafness or partial hearing)
- Mobility, such as difficulty walking short distance, climbing stairs, lifting and carrying objects
- Learning, concentrating or remembering
- Mental health
- Stamina or difficulty breathing
- Social or behavioural issues (e.g. due to autism, attention deficit disorder or Asperger's syndrome)
- Prefer not to say

5. What is your ethnic group?

Choose one of the sections, and then tick the appropriate box to indicate your ethnic group.

Asian or British Asian

- Bangladeshi
- Chinese
- Indian
- Pakistani
- Other

Black or Black British

- African
- Caribbean
- Other

Mixed

- White and Black Caribbean
- White and Black African
- White and Asian

White

- Welsh/English/Scottish/Northern Irish/British Irish
- Gypsy or Irish Traveller
- Other

Please write in any other ethnic group

What is your marital or civil partnership status?

- Divorced
- Formerly in a registered civil partnership which is now dissolved
- In a registered civil partnership
- Married
- Never marries and never registered a civil partnership
- Separated but still in a registered civil partnership
- Separated, but still legally married
- Widowed
- Prefer not to say

What is your gender?

- Female
- Male
- Prefer to self-identify
- Prefer not to say

Which of the following options best describes your sexual orientation?

- Hetrosexual/straight
- Lesbian
- Gay
- Bisexual
- Prefer to self-identify
- Prefer not to say

What is your religion?

- No religion
- Atheist
- Buddhist
- Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- Hindu
- Jewish
- Muslim
- Sikh
- Prefer not to say
- Other

Do you look after, or give any help or support to family members, friends, neighbours or others because of either long-term physical or mental ill-health/disability, or problems related to old age?

- No
- Yes, 1-19 hours per week
- Yes, 20-49 hours per week
- Yes, 50 hours a week or more
- Prefer not to say

Thank you for completing this survey.

Please return it to reception – or post to:

Communications, NHS NWLCCG, 15 Marylebone Rd, London, NW1 5JD